

RETURN MATERIAL AUTHORIZATION FORM

Customer _____

Address where the unit is located

Pickup Address _____

City _____

State, ZIP _____

Email _____

Phone Number _____

Original PO number provided by customer _____

Model Number _____

Quantity _____

Number of units being returned _____

Product serial # _____

Return Shipping Address _____

Requested Return Delivery Date _____

Reason for RMA Request - Please be as detailed as possible

RMA Terms and Conditions

☐ I have read and understand the RMA Terms and Conditions

Customer cannot return Products without a return material authorization ("RMA") number. RMAs will be issued only for damage, shortage, or other discrepancy to Products created solely by JumpLights, Inc. or the original manufacturer, and only if Customer notifies JumpLights, Inc. in writing of any damage, shortage, or other discrepancy to Products within 10 days after delivery. RMAs will not be granted for damage, shortage, or other discrepancy created by Customer, the carrier or freight provider, or any other third party. Returned Products must be in original manufacturer's shipping cartons or equivalent. Customer must return all Products, freight prepaid, as specified in the RMA and pay any restocking charges. At JumpLights, Inc.'s discretion, JumpLights, Inc. will return all Products not eligible for return to Customer, freight collect, or hold Product for Customer's account at Customer's expense.